



hosting solutions the ultimate host

Your employees, customers, partners and suppliers must have around-the-clock access to information. To reach this service level, your servers, applications and Web sites must provide no-fail security, full availability and flawless performance. Before you create your own server infrastructure from scratch or try to upgrade your existing system, consider whether this is really a core focus of your business. Mission-critical Web, database, file and other applications require you to:

- Ensure 24x7x365 connectivity
- Maintain your system
- Keep up with technology advances
- Protect your solution and data against malicious acts and natural disasters
- Find and keep the staff to run it

there is a better way

TELUS Hosting solutions remove the burden of day-to-day IT management so you can focus on your core business objectives. Unlike providers that offer only data centre or IT infrastructure services, TELUS provides a complete suite of services including application development and sustainment, IT infrastructure design and deployment, privacy and security services, and voice, network and wireless connectivity. You select the level of service that makes the most sense for your organization.

TELUS Hosting solutions are part of our suite of Managed Infrastructure solutions, which address the key infrastructure needs through reliable and effective maintenance, monitoring and management of telecommunications and IT infrastructure. Our comprehensive infrastructure portfolio helps you meet reliability challenges with end-to-end services designed to sustain core IT infrastructure and ensure business resiliency.

meeting your needs

TELUS offers the most flexible range of customized hosting solutions in the industry today.

Managed. TELUS manages your online connectivity through a complete turnkey solution, monitored around the clock for both security and performance.

Co-Managed. We provide a dedicated server, expert management and any level of support and resources you require. You have the flexibility to manage and administer your own customized applications.

Customer-Managed. TELUS provides a dedicated server and support. You manage and administer your own applications.

Co-Located. You own your own servers and need a secure, environmentally controlled location to house them. We provide the space you need, along with fast, reliable connectivity and full UPS (uninterruptible power supply).

TELUS hosting portfolio consists of four different services.

	MANAGED	CO-MANAGED	CUSTOMER-MANAGED	CO-LOCATED
Application Management	TELUS	Shared	Customer	Customer
Operating System Management	TELUS	TELUS	Customer	Customer
Hardware Rental & Management	TELUS	TELUS	TELUS	Customer
Space, Power & Internet Connectivity	TELUS	TELUS	TELUS	TELUS

hosting makes sense

TELUS is the ultimate Internet host, providing a comprehensive range of end-to-end hosting solutions... secure in our network of Internet Data Centres. We'll help you select the solution that makes the most sense for your business. Then we'll get you up and running fast. You gain the advantage of transforming your IT capital expenditures into a predictable and cost-effective monthly expense.

Depending on the hosting solution you select, TELUS provides:

- Procurement and installation
- Hardware monitoring
- Hardware upgrades and maintenance
- Operating system upgrades
- Application management
- Customer support 24x7x365

ultimate security and reliability

The TELUS network of intelligent Internet Data Centres across Canada provides advanced end-to-end hosting solutions. Each centre is equipped to secure your data and Web site against both physical and logical damage. Our world-class facilities deliver the ultimate reliability, security, scalability and performance. It's what you demand for hosting your mission-critical applications.

ultimate connectivity

TELUS connects your locations to our intelligent Internet Data Centres using a variety of technologies including Virtual Private Networks (VPNs) and private network connections with speeds of 10/30/100 Mbps.

As a Tier 1 Internet Service Provider, TELUS is only one hop from the Internet via multiple, redundant Cisco switches and routers.

We monitor our network around the clock, allowing us to provide comprehensive Service Level Agreements with an assurance of up to 99.9% availability.*

ultimate technology and people

Strategic alliances with leading technology suppliers strengthen our ability to provide best-of-class applications and technology for e.business solutions.

- **Hardware:** Compaq, Sun and HP
- **Operating systems:** Solaris®, HP UX®, Windows® 2000,
- **Web software:** Microsoft® Internet Information Server, iPlanet™ (Netscape Enterprise Server)
- **Web site reporting:** WebTrends

TELUS has the e.business expertise you need. Experts on demand. We worry about acquiring and retaining the expertise required to support your business solutions. We also leverage our strategic alliances to capitalize on their people, knowledge and experience to provide a superior hosting solution for your business.

enhanced features

TELUS offers a range of additional services to enhance your hosting solution:

- **Database hosting and assurance.** We install a Microsoft® SQL Server™, Oracle® or Informix database, which you can manage yourself or have us manage and monitor.
- **Premium Web site reporting.** State-of-the-art WebTrends reports tell you who's visiting your site and other key statistics.
- **E-mail hosting.** TELUS streamlines your e-mail functions and eliminates downtime and costly maintenance.
- **E-mail gateway.** Your e-mail can be stored on the TELUS server before being retrieved.
- **Intelligent Web design and development.** TELUS has a first-class Web team that can get your Web site up and running quickly.
- **Intelligent Web switching.** TELUS distributes your client connections to two or more Web servers. Global Load Balancing provides for high performance.
- **Network intrusion detection system.** TELUS intelligent NetSentry™ installs dedicated network servers to monitor and protect your service from malicious network attacks.
- **Enterprise storage solutions.** TELUS offers SAN storage capabilities to customers with the need to minimize any risk of downtime or data loss.

* Some restrictions apply.

CONNECT WITH US TODAY

Contact your TELUS Account Executive or call 1-866-GO TELUS.

telus.com/hosting

TELUS Hosting solutions deliver mission-critical data centre services for your servers, applications and Web sites. They address the current environment of increased reliance on high-availability applications and systems, as well as regulatory requirements for compliance to security and privacy of information. You can rely on the TELUS team to work closely with your organization to create a high-performance hosting solution that meets your business needs.