

TELUS Voice Control – User Guide

Download Instructions

For BlackBerry Devices (PCS & iDEN)

- Note – For Voice Control to function correctly, please ensure to set your side convenience key to 'Nothing' by selecting Options (wrench icon) from your device's home screen and accessing the 'Screen/Keyboard' options menu.
- Purchase TELUS Voice Control from the TELUS Portal or the TELUS PDA Homepage.
- Read and accept the Terms of Service to proceed to the download page.
- Download the application.
- Configure Voice Control following the download by selecting 'Run' when prompted to choose between 'OK or 'Run', or by selecting the 'Voice' icon from your home screen.
- In the configuration menu verify your regional settings and enter your email address in the field provided. Click 'Send' to submit your configuration information. Wait patiently while the application submits your configuration information.
- Click 'Allow' to accept any device configuration prompts and follow the on-screen instructions for using Voice Control. For optimal performance, TELUS Voice Control's permission settings should be set to 'allow'. To check your permission settings, go to your Options icon, select Advanced Options, select Applications, and highlight TELUS Voice Control. Then click the BlackBerry menu button and select Edit Permissions to verify that the top 3 options (Connections, Interactions and User Data) are set to 'allow'.
- Begin using Voice Control using your device's assigned Voice Control key (see chart below) to submit your voice command.

Windows Mobile Device (Pocket PC & Smartphone)

- Purchase TELUS Voice Control from the TELUS Portal, or the TELUS PDA Homepage.
- Read and accept the Terms of Service that follow and proceed to the device selection page.
- Locate your device type in the list provided and select either Pocket PC or Smartphone corresponding to your device type to begin downloading Voice Control.
- Download and install the Voice Control '.cab' file to your device using the instructions provided.
- In the configuration menu that follows enter your email address in the field provided. Click 'Menu' to verify your region and language settings. (The configuration menu can be accessed from your Device's program menu at any time by selecting the TELUS Voice Control icon from the programs list).
- Click 'Send' and wait patiently while the application submits your configuration information.
- Review the welcome and instructional messages that appear on your device making note of your device's assigned Voice Control key. Select 'OK' or press your device's escape button to close instructional messages.
- Begin using Voice Control using your device's assigned Voice Control key to submit your voice command.



Locate your device type in the chart below to learn which key is used to operate TELUS Voice Control on your device.

| Device Type | How To Operate TELUS Voice Control |
|---------------------------|--|
| BlackBerry (PCS) | |
| BB8330 (Curve) | Press and release left side convenience button, speak command, press again to end command. |
| BB8130 (Pearl) | Press and release left side convenience button, speak command, press again to end command. |
| BB8830 (World Edition) | Press and release left side convenience button, speak command, press again to end command. |
| BB8703e | Press and release left side convenience button, speak command, press again to end command. |
| BlackBerry (iDEN) | |
| BB7100i | Press and release left side convenience button, speak command, press again to end command. |
| BB7520 | Press and hold top convenience button for beep, speak command, press again to end command. |
| Windows Mobile Pocket PC | |
| HTCTouch P3050 | Press and hold right side camera button while speaking command, release to end command. |
| HTCP4000 | Press and hold left side voice speed dial button while speaking command, release to end command. |
| Palm700W | Press and hold left side convenience button for beep, speak command, press again to end command. |
| Windows Mobile Smartphone | |
| Motorola Q9 | Press and hold the Back button while speaking command, release to end command. |
| Motorola Q | Press and hold the 'Q' button while speaking command, release to end command. |
| HTCS640 | Press and hold the 'Q' button while speaking command, release to end command. |
| HTCS720 | Press and hold the Back button while speaking command, release to end command. |
| Pantech PN8200 | Press and hold the Back button while speaking command, release to end command. |

Important Tips

- Speak clearly and hold the phone out in front of you near your mouth
- Say the command "What Can I Say" for a complete list of available commands
- You can spell words at anytime during a command to increase the accuracy for unusual words or for business names for example; i.e. "Go to Website, T-E-L-U-S dot com".
- Email is limited to 20 words but you can always add to your email using your keyboard if you have more to say
- Significant background noise and weak signal strength may negatively affect the speed and accuracy of TELUS Voice Control

List of Commands

| | |
|-----------------------|---|
| Help Guide | "What Can I Say?" |
| Call Contact | "Call Bob Jones" |
| Dial Number | "Dial 514 555 1212" |
| Send SMS | "Send SMS to Bob Jones, I'll be late" |
| Find Business | "Find Business Starbucks near Toronto, Ontario" |
| Find Weather | "Weather Toronto, Ontario" |
| Find Top Stories | "Top Stories" |
| Go to Website | "Go to Website Google.ca" |
| Search Web | "Search Web: Population of Vancouver" |
| Send Email | "Send Email to Bob Jones Subject Dinner Body I'm going to be late." |
| Reply to an Email | "Reply, Body Thanks for the update Bob." |
| Reply All to an Email | "Reply All, Body Great job everyone." |
| Forward an Email | "Forward to Bob Jones, Body Bob please review the presentation." |
| Show Contact | "Show Contact Bob Jones" |
| Find Sports | "Sports Hockey" |
| Find Movie Times | "Find Movies near Calgary, Alberta" |
| Find Stock Quotes | "Stock Quote R-I-M" |
| Driving Directions | "Get Driving Directions from Toronto, Ontario to Montreal, Quebec" |
| Add Appointment | "Add Appointment Dentist, Date April 1st, 1pm" |
| Play Song* | "Play Song Little Green Bag" |

**not available on all devices*