
ITEM

170 **Direct In Dial Service**

ITEM

170.1 **Service Description**

Direct In Dial (DID) Service allows incoming calls to be dialed directly to stations within a Customer's terminal communications system from the public switched telephone network.

ITEM

170.2 **Conditions of Service**

1. The Customer shall subscribe to a minimum of 25 Direct In Dial numbers for DID Service.
2. DID Service will only be offered at exchanges where the necessary Central Office equipment is available.
3. The Customer shall pay Foreign Wire Centre Service charges for DID Service that is obtained from other than the serving Central Office (the former TELUS Communications Inc.'s General Tariff – Basic Services Item 280).
4. The Customer shall pay TCI for any unusual expense required to furnish Direct in Dial Service. Local Channel Conditioning will be provided, as necessary, at no charge.
5. The Customer shall pay additional rates and charges to obtain station message toll detail.
6. Business Multi-lines required for DID Service will be subject to the conditions of service, rates and charges as applicable to Exchange Service (General Tariff Item 425).

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ITEM
170.3 **Rates**

The Customer shall pay to TCI the following rates and charges for DID Service. Such rates and charges are in addition to any other rates and charges that may be applicable.

Service Item (Note 1)	Monthly Rate	Service Charge (Note 2)	F
<u>Assigned:</u> (Note 3)			C
Direct In Dial - Assigned Number, per Block of 10, each	\$ 24.50	Item 550	R
Direct In Dial - Assigned Number, per Block of 25, each	61.25	Item 550	
Direct In Dial - Assigned Number, per Block of 100, each	245.00	Item 550	
<u>Reserved:</u>			
Direct In Dial - Reserved Number, per Block of 10, each	10.00	Item 550	
Direct In Dial - Reserved Number, per Block of 25, each	25.00	Item 550	
Direct In Dial - Reserved Number, per Block of 100, each	100.00	Item 550	

Note 1: Should the Customer order DID Service after terminal communications system service has been established, the Customer shall pay all of TCI's costs and expenses to provide DID Service.

Note 2: Refers to General Tariff Item 550. F

Note 3: Contract rates for DID numbers are provisioned in accordance with Item 170.4 below. N
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ITEM

170.4 **DID Numbers Contract Rate Option**

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1. General:

DID Numbers Contract Rate Option allows the Company's Customers with a business access service, that utilizes DID numbers, to subscribe to DID working numbers at a reduced rate on a contract term basis pursuant to the terms and conditions specified below.

2. Eligibility:

- a. To be eligible for DID Numbers Contract Rate Option, the Customer shall:
 - i. use the Company as their primary local service provider;
 - ii. subscribe to one of the Company's business access services, as identified in Item 170.4.2(e) below, that utilizes blocks of DID numbers;
 - iii. agree to a minimum monthly commitment of at least 100, 500, 1,000, 4,000 or 10,000 DID working numbers, as applicable, for a contract period of one (1) year, three (3) years or five (5) years;
 - iv. agree that non-working DID numbers are not eligible for DID Numbers Contract Rate Option ; and
 - v. meet the minimum monthly commitment for each month during the contract period.
- b. The monthly rate for DID Numbers Contract Rate Option shall be based on the minimum monthly commitment level and contract period.
- c. To meet the minimum monthly commitment, the Customer may aggregate DID working numbers from different Customer service addresses within the Province of Alberta that are billed (including but not limited to, addresses under the same Customer billing name or under the same consolidated bill) to the Customer's Main Telephone Number as identified in the contract.
- d. If the minimum monthly commitment is not met after the first thirty (30) days of the commencement of a contract, the Company shall nevertheless bill the Customer for the full minimum monthly commitment at the applicable DID Numbers Contract Option rate.
- e. For certainty, DID Numbers Contract Rate Option shall be available for use with any of the following business access services provided by the Company:
 - i. DID trunks (as provided for under Tariff CRTC 18001, Item 170);
 - ii. Digital Exchange Access (DEA) (Tariff CRTC 18001, Item 165); or
 - iii. Megalink Service (Tariff CRTC 18001, Item 495).

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170.4 **DID Numbers Contract Rate Option - Continued**

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3. Conditions of Service:

- a. DID Numbers Contract Rate Option shall be provisioned subject to Items 170.1 and 2 above and the conditions specified in Item 170.4, where applicable. In the event of any conflict or inconsistency between Items 170.1 (or 170.2) and Item 170.4, the provisions specified in Item 170.4 shall prevail for DID Numbers Contract Rate Option. |
- b. A DID working number cannot be in more than one DID Numbers Contract Rate Option contract at the same time. All DID working numbers under the same billing telephone number must be included in the same contract. |
- c. The contracted monthly rate applies to all DID working numbers in the contract, even if the volume of DID numbers exceeds by any number the minimum commitment level contracted by the Customer. |
- d. Upon the expiration of the contract period, the Customer shall be deemed to have agreed to commit to another immediately succeeding contract period equal to the original expired contract, and for an equal minimum monthly commitment level, unless the Customer has agreed to a contract renewal of a different duration and/or commitment level, or the service subscription under the expired contract has been terminated by the Customer giving notice in writing at least thirty (30) days prior to the date the contract expires. |
- e. Early termination charges for DID Numbers Contract Rate Option shall be an immediate payment, upon early termination and on a per contract basis, of twenty-five percent (25%) of the value of the minimum number of committed volume of DID working numbers for the unexpired portion of the contract period. |

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- f. Early termination charges shall be waived if the termination charge is less than \$250.00; or
- i. the contract for DID Numbers Contract Rate Option is terminated within sixty (60) days after the start of a renewal contract period when the contract has been renewed pursuant to Item 170.4.3(d) above; or
- ii. the contract for DID Numbers Contract Rate Option is terminated within thirty (30) days prior to the expiry of the contract period; or
- iii. the Customer subscribes to another contract for DID Numbers Contract Rate Option or subscribes to another business local exchange service from the Company of equal or greater value than the value of the unexpired portion of the minimum contract period; or
- iv. the Customer goes out of business or declares bankruptcy.

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4. Rates

The Customer shall pay to TCI the following rates and charges for DID Service. Such rates and charges are in addition to any other rates and charges that may be applicable. The following rate schedule specifies the monthly rate per DID working number and is based on the minimum monthly commitment of DID working numbers for each contract period.

<u>Minimum Monthly Commitment</u> (No. of DID Working Numbers)	<u>Rate Per Month Per DID Working Number</u> (Notes 1 & 2)		
	<u>1-year</u> <u>Contract</u>	<u>3-year</u> <u>Contract</u>	<u>5-year</u> <u>Contract</u>
100+	\$2.25	\$2.10	\$2.00
500+	2.10	2.00	1.85
1,000+	2.00	1.85	1.75
4,000+	1.85	1.75	1.60
10,000+	1.75	1.55	1.45

Note 1: The rate shown for a specific minimum monthly commitment level also applies to each of the DID working numbers that are over and above the minimum monthly commitment level subscribed to.

Note 2: If the non-contract "Direct In Dial – Assigned Number" rates as specified in Item 170.3 above are reduced, then subject to CRTC approval, the monthly rate for DID Numbers Contract Rate Option shall be reduced to less than the equivalent per DID – Assigned Number applicable non-contract rates as specified in Item 170.3.